

Cantina Carnitas Delivery Kitchen Team Member FULL TIME & PART TIME



We're looking for team members (Canteamers!) who have a passion for working with fresh ingredients in a fast paced, organised and clean food safe environment. You don't have to be an experienced chef, we are looking for people with an eye for detail who can produce our menu items to a very high standard upon full training. Motivation and enthusiasm are all part of the Cantina Carnitas recipe for success.

Whether you have experience in a kitchen environment as an assistant, server, dishwasher, cook, KP, housekeeper or no experience at all and are hungry for an opportunity to learn new skills in becoming a valued Cantina Carnitas team member we invite you to apply now!

You'll be switched on and driven by a fast paced environment. This is not a customer facing role and is based around socially distanced team working to produce Just Eat orders for customers of various sizes, from short tickets to large orders.

You'll have an eye for detail and enjoy producing eye-pleasing and mouth watering dishes to exact specification in a consistent timely manner.

There is **no** food preparation associated with this role just menu item production, you'll need to be skilled in reading tickets thoroughly to produce high quality dishes with finesse, communicating with the order manager to ensure hot, best quality food items are then ready for delivery.

This is a detailed description of a Cantina Carnitas Team Member role. It explains the duties the role requires and the behaviours necessary to achieve success. The role of a team member is the most critical to the success of Cantina Carnitas and it is wholly focussed on delivering the perfect Cantina Carnitas product to our customers in a hot and timely manner with excellent presentation.

The Lowdown:

Full training given, Although kitchen experience is desired it is not essential.

Level 2 hygiene certificate is desired although not essential as training will ensure completion.

The ideal candidate must have excellent comprehension skill to read tickets to produce the dishes

The ideal candidate will be able to produce high quality dishes with finesse

The ideal candidate will be able to Work as part of a team to ensure high quality goods despatched to customers.

The ideal candidate will work safely and hygienically

The ideal candidate will work confidently

The ideal candidate will work to specific time frames to ensure customer delivery time is met.

Hours are Full time

Rate of Pay is £9.50 per hour.

Uniform Included

Full training Provided

Main Focus of the role:

To demonstrate the skills, behaviours, and attitudes to excel and consistently deliver the Cantina Carnitas product to our customers via delivery. To compose and produce menu items to consistent specification whilst observing excellent Health & Hygiene practices.

Key Responsibilities:

- To be punctual for every shift, in clean correct uniform.
- To follow all personal responsibilities in terms of health and safety
- To follow all reasonable requests asked of their manager
- To conduct a full portion size test once per month
- To despatch customer orders within the allocated time frame.
- To undertake each customer order following the correct guidelines as laid out in the product guide and menu item guide.
- To ensure that knowledge of all Cantina Carnitas menu items is kept to good standard at all time.

To identify customer wants and needs and attempt to go above and beyond their expectations of Cantina Carnitas at every opportunity.

Requirements

- You will be required to attend regular meetings which will be held by the general manager.
- You must continue to develop your own knowledge of our products, service and company objectives.

Key Relationships

- You will report directly to your general manager within your work environment.
- You will receive goals and objectives from your general manager that are aligned with your Cantina Kitchen location.

Job Competencies

There are seven areas of core competency. These are areas that affect the performance of your team member role at Cantina Carnitas.

You will be trained to get the the detailed level on your job description and then reviewed once per quarter to assess your performance in a consistent and impartial manner.

Team Member Competencies

Team Work:

You should be:

- Fully contributing to the team
- Helping colleagues in the team
- Sharing opinions and ideas in the team
- Displaying respect for other team members at all times

Communications:

You should be:

- Keeping other colleagues informed of anything they may have missed in absence.
- Listening carefully to colleagues regarding orders
- Ensuring any information given out is correct
- Being polite and respectful when communication with colleagues

- Able to describe order tickets and communicate information regarding customer tickets and make recommendations around orders.

Problem Solving:

You should be:

- Sharing knowledge to help solve problems
- Have no hesitation in asking for assistance and support when a problem occurs
- Seeking clarity and making clear notes of problems to pass onto your manager.

Self Organisation:

You Should be:

- Following Cantina Carnitas procedures and complying with working policies.
- Organising work so that orders are completed in an allotted timeframe.
- Competent at managing a schedule and rota.

Dealing with Change:

You should be:

- Embrace change positively
- Always willing to learn and use new technology, systems and procedure to enhance working methods.
- Able to display ability and confidence when explaining change to team members.

Policies & Legislation:

You should be:

- Reading and understanding the company policies and any legislation that affects Cantina Carnitas.
- Able to display a basic knowledge of legislation in Cantina Carnitas.

Safety:

You Should Be:

- Able to display understanding of the importance of Health & Safety in Cantina Carnitas
- Ensuring that first Aid policies as laid out by management are adhered to by themselves at all times.
- Up to date with any statutory training required in your role.

Don't guac about apply today by submitting your CV with a covering letter telling us why YOU ARE CANTINA!!!

jobs@cantinacarnitas.co.uk

